ATTENTION

Staff, Student, Custodian or Allocated User of DER Netbooks
When returning your netbook for repair please notify your TSO if any of the following situations have occurred as these will not be covered by the manufacturer’s warranty.

Lenovo Warranty Statement

- Failure or damage resulting from misuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, or improper maintenance by You.
- Damage caused by a non-authorized service provider.
- Failure of, or damage caused by, any third party products, including those that Lenovo may provide or integrate into the Lenovo product at your request.

Some examples of items not covered may include but are not limited to:

- The netbook has had liquid spilt on it. (Soft Drinks, water etc)
- The netbook or bag containing the netbook has been dropped.
- The netbook or bag containing the netbook has been stood on.
- The netbook or bag containing the netbook thrown or bumped heavily.
- Attempts to remove panels or hardware from the netbook have been made.

Failure to report any customer induced damage will lead to a $90 laptop return fee or $249 non-warranty repair charge.